

Bat Conservation Ireland's Commitment to Our Donors:

As a registered charity and non-profit organisation Bat Conservation Ireland is committed to implementing the guidelines of the Charities Regulator on fundraising. We are committed to financial transparency and accountability and wish to assure donors that their donations will be used for their intended purposes.

We commit that you, our donors and prospective donors will:

- Be informed of the organisation's mission, and how the organisation intends to use donated resources;
- Be informed of the identity of those serving on the organisation's governing board, and that the board will exercise prudent judgement in its responsibilities;
- Have access to the organisation's most recent financial statements;
- Be assured your gifts will be used for the purposes for which they were given;
- Receive appropriate acknowledgement and recognition;
- Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law;
- Expect that all relationships with individuals representing the charity will be dealt with professionally;
- Be informed whether those seeking donations are volunteers, employees of the organisation or hired third party agents;
- Have easy access to the agreed procedures for making and responding to complaints;
- Have the opportunity for any names to be deleted from mailing lists and to be informed if the organisation intends to share the mailing lists with third parties; and
- Receive prompt, truthful and forthright answers to questions you might have of the organisation.